

Search Payments

Last Modified on 02/03/2026 12:05 pm AEST

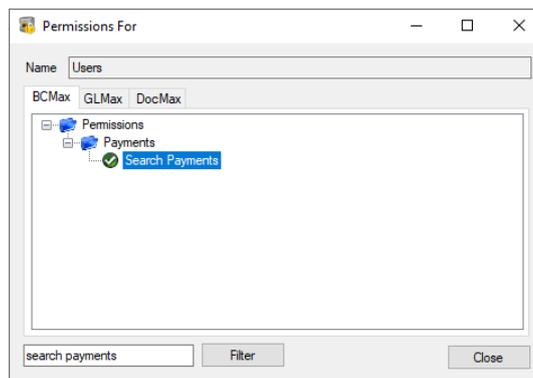


The instructions in this article relate to **Search Payments**. The icon may be located on your *StrataMax Desktop* or found using the *StrataMax Search*.

Search Payments will assist with querying payments for a single building or across your portfolio. Payments for a particular Creditor account can be searched, internal and external Remittance Advice Notes can be viewed, and the EFT Batch Status for any payments submitted, reversed or batches created and not authorised can be searched. Searches can be saved for continuous use, and the information can then optionally be exported to Excel or produced into a PDF-style document.

Search Payments | Security

To access the **Search Payments**, the user must have permission set to 'Allow' for *Search Payments* under the 'Payments' category in *Security Setup*.



Search Payments

Search Payments will display payments for a Creditor account for a single building or across your portfolio. Searches can be created based on set values; each column can be clicked on to sort and results can be exported to Excel.

1. Search or select **Search Payments**.

2. By default, the fields 'Current Building', 'Date' and 'Account Code' will be applied.
 - By removing (click the red 'minus' button) or changing the 'Current Building' field to a different field, it will display payments across your entire portfolio.
 - The 'Date' field is used to select a specific date or date range, including an old or historic year. Or by removing (click the red 'minus' button) or changing the 'Date' field to a different field, it will display the full history of transactions.
3. To add another field, click the green plus button, then select the **Field** by clicking the drop-down menu.
4. Based on the selected **Field**, the **Condition** can be changed if required, and then you can change/select the required **Value**.
5. Click the *Advanced* button to display additional tabs down the left side:
 - *Columns* to add, remove, or change the order of the columns.
 - *Sort Order* to change how the data in the table is sorted (by column, A-Z, etc.).
 - *Advanced* to change the maximum number of records to display in the table (10000, 1000, etc.).
6. Click the *Refresh* button to search for the records.
7. If you would like to, you can export the data to an Excel sheet, by clicking the *Export* button.

Search Payments | Example of Remittance Advice Internal and External Note

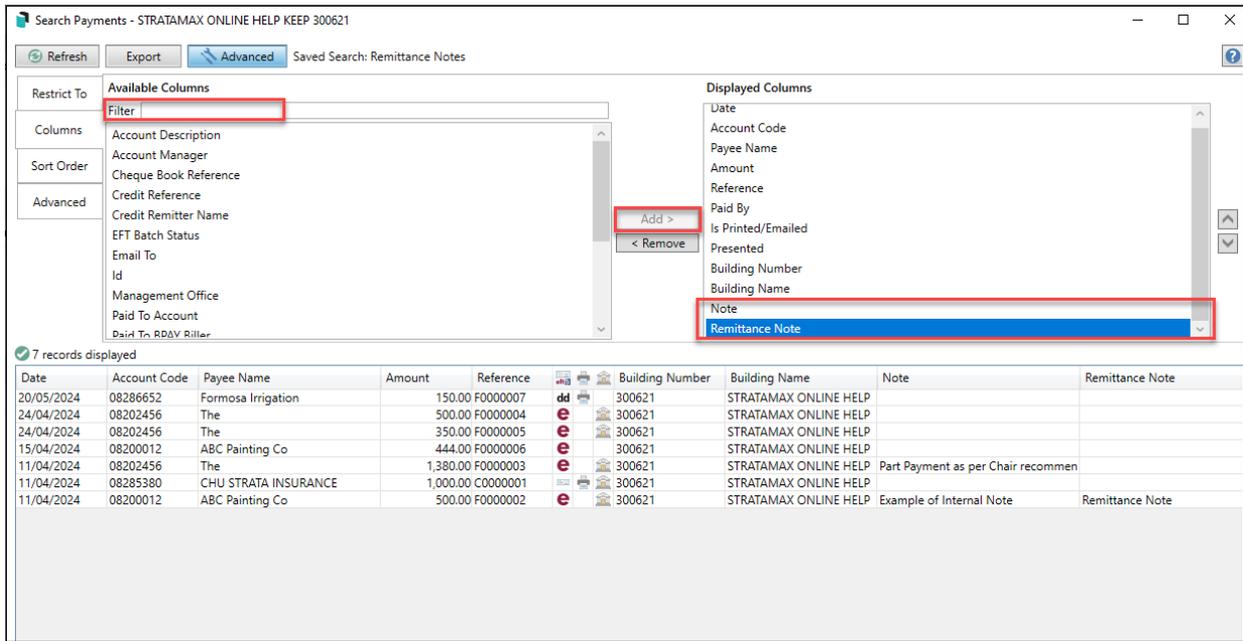
Internal and External Remittance Advice Notes can be viewed in **Payments Management**, as well as from **Search Payments**. The Field 'Note' and 'Remittance Note' are required and from Columns 'Add' these columns to the Displayed Columns. These fields can be saved using *Save Search As* for repeat use.

The screenshot shows the 'Search Payments' window with the following search criteria:

- Restrict To:** Current Building
- Condition:** is on or after
- Value:** 1 Year in the past
- Sort Order:** Account Code
- Condition:** is equal to
- Value:** (empty)
- Advanced:**
 - Field:** Note
 - Condition:** contains
 - Value:** (empty)
 - Field:** Remittance Note
 - Condition:** contains
 - Value:** (empty)

The results table displays 7 records with the following columns: Date, Account Code, Payee Name, Amount, Reference, Building Number, Building Name, Note, and Remittance Note. The 'Note' and 'Remittance Note' columns are highlighted in red.

Date	Account Code	Payee Name	Amount	Reference	Building Number	Building Name	Note	Remittance Note
20/05/2024	08286652	Formosa Irrigation	150.00	F0000007	300621	STRATAMAX ONLINE HELP		
24/04/2024	08202456	The	500.00	F0000004	300621	STRATAMAX ONLINE HELP		
24/04/2024	08202456	The	350.00	F0000005	300621	STRATAMAX ONLINE HELP		
15/04/2024	08200012	ABC Painting Co	444.00	F0000006	300621	STRATAMAX ONLINE HELP		
11/04/2024	08202456	The	1,380.00	F0000003	300621	STRATAMAX ONLINE HELP	Part Payment as per Chair recommen	
11/04/2024	08285380	CHU STRATA INSURANCE	1,000.00	C0000001	300621	STRATAMAX ONLINE HELP		
11/04/2024	08200012	ABC Painting Co	500.00	F0000002	300621	STRATAMAX ONLINE HELP	Example of Internal Note	Remittance Note



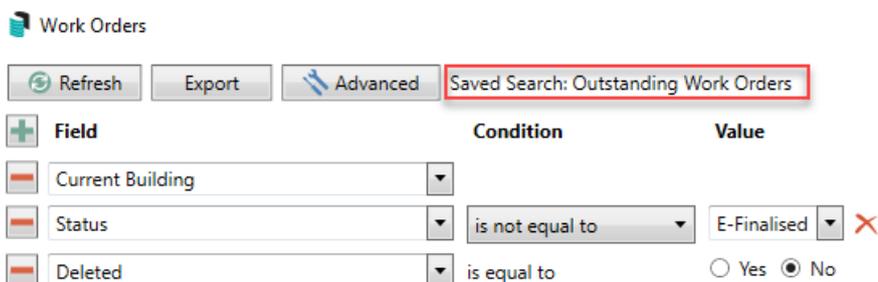
Search Payments | Saved Searches

'Saved Searches' are designed for convenience so that you can save a selection of fields, columns, and a specific sort order so that it can be loaded later. There is also a tool to assist with quick-finding fields of text information. Use the top right corner and enter text into this field to search. Click *Find First* or *Find Next* to locate results.

'Saved Searches' can also be set as the 'default' search for the selected screen. This means that the selection of fields, columns, and specific sort order will be the one chosen whenever the menu screen/icon is selected.

'Saved Searches' can be saved for the current user, globally (accessible to all users), or for a specific user group.

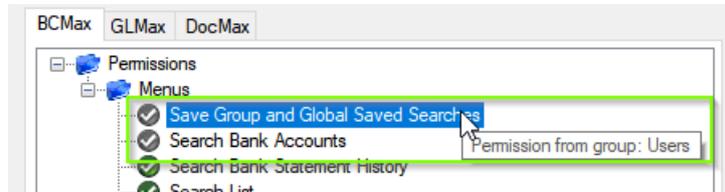
If a Saved Search is loaded/opened this will be noted at the top of the search screen.



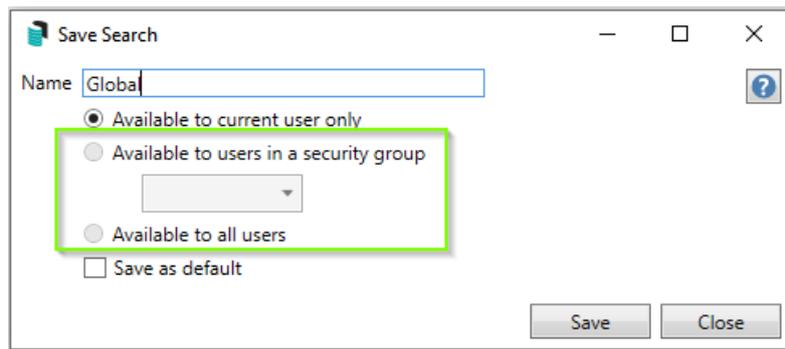
Saved Searches | Security Setup Permissions

A security permission will either allow or deny individual *Users* or *User Groups* access to create or delete

a search. The permission is called 'Save Group and Saved Searches' under the 'Menus' category in **Security Setup**. You can also type the word 'Search' into the filter field and click the *Filter* button to see the permission.



If the *User* or *User Group* do not have the permission set to 'Allow', then the ability to save a search for all users or a user group will be inactive.



Saved Searches | Set up a new Saved Search

1. Configure the required fields and click the *Refresh* button to display the required data.
 - Optionally click the *Advance* button to also configure the displayed columns, and specific sort order.
2. Click the *Refresh* button to display the data.
3. Click the *Save Search As* button, and the 'Save Search' window will appear.
4. Enter a 'Name'.
5. Select one of the three radio buttons, depending on your requirement:
 - *Available to current user only* will save the search for the current user only.
 - *Available to users in security group* will save the search for the *User Group* selected from the drop-down (this radio button is only available if you have the right permission, and the *User Groups* available in this list are limited to the *User Groups* that you are a member of).
 - *Available to all users* will save the search for all StrataMax users (this radio button is only available if you have the right permission).
6. Optionally tick the *Save as default* box to load this 'Saved Search' whenever the menu screen / icon is opened.

Saved Searches | Load or Delete a Saved Search

1. At the bottom of the screen, click the *Load/Delete Search* button.
2. In the 'Load Search' window, click the blue *Load* button to load the *Saved Search*, or click the red cross button to delete the *Saved Search*.
3. If you click the *Load* button, the 'Load Search' window will disappear, and the screen will refresh automatically and load the *Saved Search* data.
4. If you click the *Delete* button, a confirmation pop-up will appear; Click *Yes* to confirm the deletion.

When a Saved Search is loaded/opened, the Saved Search name will be noted at the top of the search screen.

Saved Searches | Edit a Saved Search

1. If the *Saved Search* you want to edit has been set as the default search, it should be on screen already, and you can proceed to the next step. Otherwise click the *Load/Delete Search* button.
2. In the 'Load Search' window, click the blue *Load* button.
3. Now make any changes required to the required fields, and optionally click the *Advance* button to also configure the displayed columns, and specific sort order.
4. Click the *Refresh* button to display and check the data.
5. Click the *Save Search* button to save the applied changes.

Saved Searches | Add To My Dashboard

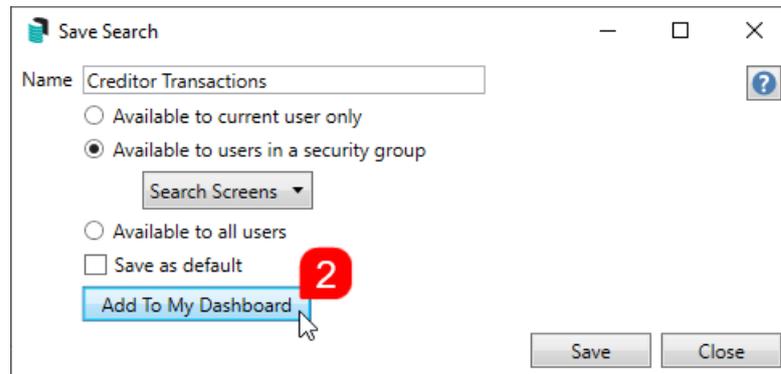
There is the option to add certain searches to your own *Dashboard*. This is limited to your own *Dashboard* only (you cannot add it to the *Dashboard* of another user or group), and only available in these specific 'Search' screens:

- *Search Office Bearers*
- *Search Bank Accounts*
- *Search Creditor Invoice Items*
- *Search Work Orders*
- *Search Quotes*
- *Search Building*
- *Search Inspections*
- *Search Levies*
- *Management Fees Report*

1. Follow the steps to set up a new Saved Search, or edit a Saved Search (see the two relevant

sections above).

2. In the 'Save Search' window, click the *Add To My Dashboard* button.



3. The 'Dashboard Configuration' window will then appear.

4. The *Report* drop-down menu cannot be changed from 'Saved Search'.

5. The *Display Title* can be changed to whatever is required.

6. Choose the *Display Type* that is preferred. See [Display Types](#) for more information.

7. Tick *Show On Desktop* if preferred.

8. Depending on which *Display Type* was chosen, the fields for the different number values will change. Observe the *Preview* to assist with picking the right number values suited to the *Display Type*.

9. Click the *Save* button.

10. Back in the 'Save Search' screen, there are now buttons to *Edit Dashboard* and *Delete Dashboard*.

11. Click the *Close* buttons on any remaining screens.

Export and Print

Each search can be exported to Excel or produced as a PDF-style report, and the column display for these reports will be included.

- *Export* - If there are more than 1000 results, Check the *Advanced* tab / Advanced area to report the maximum. Click Export for an Excel report.
- *Print* - Check the cogwheel from the Report Distribution screen to change fonts and set the letterhead style. This print style will produce the report based on the column width. Click Print for a PDF-style report.

Refresh Export Advanced Saved Search: Creditor Transactions

Field Condition Value

Current Building

On Hold is equal to Yes No

Contractor Industry is equal to

218 records displayed

Building	Building Name	Reference	Paid Date	Paid	On Hold	Invoice Date	Invoice Amount	Invoice Number	Contractor Industry	Creditor Code	Creditor Name	Expense Code	Expense
		D0000164	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	30/07/2024	39.86			08200002		15020	MANAGE
		D0000163	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	30/07/2024	66.00			08200002		14605	LEGAL &
		D0000162	26/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	18/07/2024	2,654.65	3877987		08200192		14315	INSURAN
		D0000161	26/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	18/07/2024	32,548.66	3877987		08200192		14310	INSURAN
		D0000160	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	11/07/2024	176.00	12055	Accountant	08200202		12510	AUDITOR
		D0000159	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	22/07/2024	957.00	148		08200663		24610	LEGAL SE
		D0000158	05/08/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	19/07/2024	5,247.00	1003	Gardener	08200683		13905	GARDEN
		D0000157	05/08/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	19/07/2024	1,606.00	1004	Gardener	08200683		14455	IRRIGATI
		D0000156	24/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	17/07/2024	148.30	1636	Handyman	08200541		13950	GENERAL

Edit Creditor View Creditor Contact Print Load/Edit/Delete Search Save Search Save Search As Close

Examples of Searches for Dashboard

The below are some examples of saved searches that can be used as a dashboard to either prompt based on particular dates or to provide quick access to information & reporting. Examples are reliant on fields being populated with data and information as part of your processes, and your particular setup of Restrict To, Display Columns and Sort Order may vary to suit your requirements.

All Overdue Tasks (Search Tasks)

Restrict To:

Field	Condition	Value
Due	is on or before	<input checked="" type="checkbox"/> Specific Dates <input type="text"/>
Task State	is any of	<input type="text"/> Not Started <input checked="" type="checkbox"/> In Progress <input checked="" type="checkbox"/>

Displayed Columns:

Displayed Columns

- Building Number
- Building Name
- Title
- Assigned To
- Due
- Created
- Priority
- Task State
- Category

Last AGM where minutes have not been sent (Search Buildings)

Restrict To:

Field	Condition	Value
<input type="checkbox"/> Building Name	starts with	<input type="text"/>
<input type="checkbox"/> AGM Last Meeting Date/Time	is on or before	<input type="checkbox"/> Specific Dates <input type="text" value="2 weeks in the past"/>
<input type="checkbox"/> AGM Last Meeting Minutes Sent	is empty	

Displayed Columns:

Displayed Columns

- Building Number
- Building Name
- Account Manager
- AGM Last Meeting Date/Time
- AGM Last Meeting Minutes Sent

Assigned Team Members (Search Buildings)

Restrict To: No requirements, however you may filter by Account Manager for example.

Displayed Columns:

Displayed Columns

- Building Number
- Building Name
- Account Manager
- Account Manager Assistant Name
- Strata Finance Manager Name
- Asset Manager Name

Term Deposits maturing in next 30 days where no instruction has been provided (Search Bank Accounts)

Restrict To:

Field	Condition	Value
<input type="checkbox"/> Building Number	is equal to	<input type="text"/>
<input type="checkbox"/> Status	is not equal to	Removed
<input type="checkbox"/> Account Code	is not equal to	012 - CASH AT BANK
<input type="checkbox"/> TD Maturity Date	is in the next 30 days	
<input type="checkbox"/> TD Renewal Instruction	is empty	

Displayed Columns:

Displayed Columns
Bank
Account Number
Building Number
Building Name
Account Manager
Bank Account Name
TD Maturity Date
TD Interest Rate
TD Start Date
TD Renewal Instruction

Creditor Invoices Awaiting Invoice Hub Approval & dated more than 1 month in the past (Search Creditor Invoice Items)

Restrict To:

Field	Condition	Value
<input type="checkbox"/> Invoice Hub Status	is equal to	Uploaded <input type="checkbox"/> ✗
<input type="checkbox"/> Invoice Date	is on or before	<input type="checkbox"/> Specific Dates <input type="checkbox"/> 1 Month in the past

Displayed Columns:

Displayed Columns
Building Number
Building Name
Reference
Invoice Date
Invoice Amount
Invoice Number
Invoice Hub Status
Creditor Code
Creditor Name
Expense Code
Expense Name

Creditor Invoices on hold & dated more than 1 month in the past (Search Creditor Invoice Items)

Restrict To:

Field	Condition	Value
<input type="checkbox"/> Invoice Date	is on or after	<input type="checkbox"/> Specific Dates <input type="checkbox"/> 1 Month in the past
<input type="checkbox"/> On Hold	is equal to	<input checked="" type="radio"/> Yes <input type="radio"/> No

Displayed Columns:

Displayed Columns

- Building Number
- Building Name
- Reference
- Invoice Date
- Invoice Amount
- Invoice Number
- On Hold
- Invoice Hub Status
- Creditor Code
- Creditor Name
- Expense Code

Inspections due in next 30 days (Search Inspections)

Restrict To: setting the category to specific values allows dashboards specific to inspection types.

Field	Condition	Value
Category	is equal to	Sinking Fund Forecast
Next Due	is in the next 30 days	

Displayed Columns:

Displayed Columns

- Building Number
- Building Name
- Category
- Period
- Next Due
- Last Due
- Inspected By Code
- Inspected By Name
- Result
- Result Rating

Identify expense account codes without a category (Search Global Accounts)

Useful for ensuring the NSW State of Key Financial Information is accurate; this relies on account codes having a category set in Account Maintenance.

Restrict To:

Field	Condition	Value
Account Type	is equal to	Expense
Financial Reporting Category	is empty	
Actual YTD	is not equal to	0
Actual YTD	is not empty	

Displayed Columns:

Displayed Columns

Building Number
Building Name
Account Code
Description
Financial Reporting Category