

Client Installations & Updates

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The instructions in this article contain important information relating to StrataMax Client Installations and Updates for Version 5.6+ of StrataMax. These functions would be best carried out by your IT Support or the StrataMax Administrator in the office. If you require further guidance please reach out to our Support Team.

Minimum Computer Specifications

StrataMax is designed to run on a Windows base computer system which is required to meet a minimum software and hardware standard. If the new computer (or rebuild) does not meet minimum specifications StrataMax should not be installed. Please note that a higher specifications machine will gain better performance from StrataMax, even above our preferred specifications.

ITEM	MINIMUM	PREFERRED
Operating System	Windows 10	Windows 11
RAM	8GB	16 GB
CPU	4 cores	8 cores
Microsoft Office	Office 2019	Office 365
Hard Drive	HDD	SSD

.NET Frameworks

- .NET 4.8 installed as a minimum.
- .NET 4.8.1 recommended.

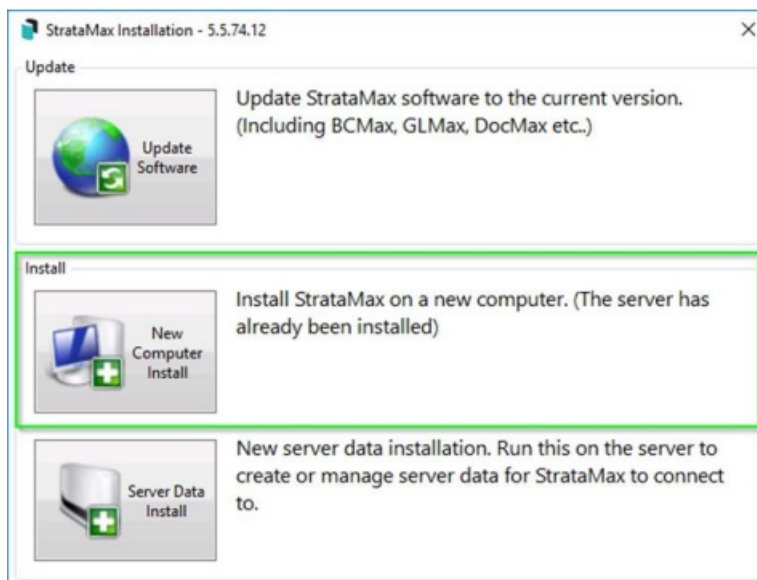
For more information, please see Microsoft .NET Frameworks <https://dotnet.microsoft.com/en-us/download/dotnet-framework>

Installing StrataMax

1. To install StrataMax, your user account will require administrative permissions on the PC.
2. To install StrataMax on a new PC you need to identify which network drive holds your StrataMax files, and browse to that location. You may need to ask your IT Technicians where this location is.
3. If you open a Windows Explorer menu, and type the below in the address bar, substituting your server name and share name as appropriate.

\\SERVER_NAME\SHARE_NAME\

4. Once you are here, browse to the "BCM" folder, and into the "Setup" folder.
5. Under this directory there is an executable file (.exe) called **BCMMaxInstallation.exe**.
6. Right click this and select 'Run as Administrator'. Once you have verified this is allowed to be run as an administrator, you will be prompted with the following splash screen:



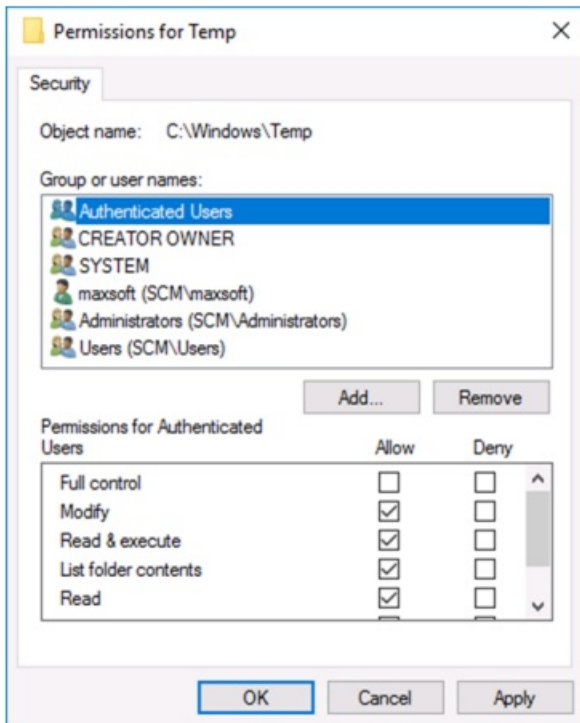
7. From this screen select the middle option; "**New Computer Install**".
8. Once this is complete, the StrataMax Software Suite has installed successfully and you should find StrataMax and DocMax shortcuts located on your desktop.
9. A [StrataMax User Account](#) will need to be created by your office StrataMax Administrator for new users to access StrataMax.

Important - Local NTFS Permissions

In order to allow the StrataMax software to receive regular patch updates, any user that can run the StrataMax application must have 'modify' permissions on the below two directories:

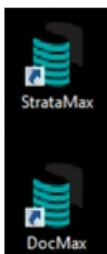
- C:\BCMax
- C:\Windows\Temp

Usually it is easiest to achieve this by giving built-in group “Authenticated Users” modify access on these folders, or by using a dedicated Active Directory Group, which all StrataMax end users are a member of.



FAQ - Troubleshooting | StrataMax Shortcuts

If you accidentally delete the shortcuts to access the StrataMax software, simply re-run the above “New Computer Install” process and the shortcuts will be created for you.



Queries & Further Troubleshooting

If you have any other queries or concerns with the above, please contact the StrataMax Support team. View our information here on [Logging a Support Case](#).

Email - support@stratamax.com.au

Phone - (07) 5575 7422