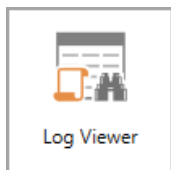


Log Viewer

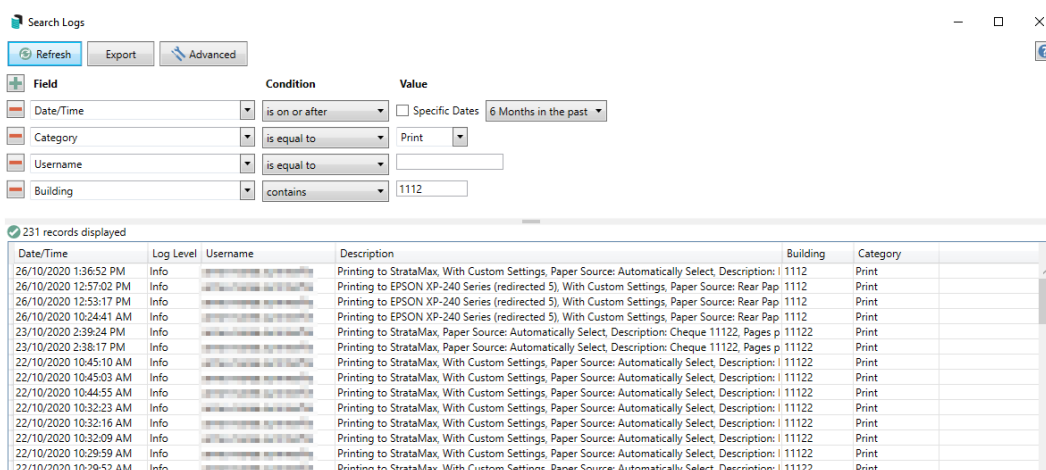
Last Modified on 13/06/2025 4:31 pm AEST



The instructions in this article relate to **Log Viewer**. The icon may be located on your *StrataMax Desktop* or found using the *StrataMax Search*.

Generally used by StrataMax Support to troubleshoot issues, however it can be a useful tool for determining when or who has completed certain processes in StrataMax. The **Log Viewer** in StrataMax has been designed to give users the freedom to apply more refined selections making searches quicker and results easier to review.

Log Viewer Video



Search fields can be filtered by *Building*, *Category*, *Date / Time*, *Description*, *ID*, *Log Level* and *Username*. The term 'Table' has been replaced by the term 'Category' and can also be filtered. Some of the common categories used for searching includes:

- Crdent (Creditor invoices entered and edited).
- Invent (Invoices entered and edited).
- Genent (Journals entered and edited).
- Rolled (Roll Changes - however to view specific Contact Card fields that were changed select View

History in Contact Card).

- TaskMax (Finalised & Cancelled Work Orders).
- BankAccSetup (Bank Account Setup changes).
- Compliance (Changes to Compliance configuration and any overrides).
- Configuration (Changes to various Configuration settings).
- DocMax (Deleting of documents & Prefill confirmation).
- Invdupoverri (Invoice duplicate test override).
- InvoiceHold (Creditor Invoice on hold / Ok to Pay).
- Manfee (Management Fees entered, edited & charged and Disbursement setup).
- Officer (Office Bearer changes).

Field	Condition	Value
Date/Time	is on or after	<input type="checkbox"/> Specific Dates Yesterday
Category	is equal to	
Username	is equal to	

Print

PRORATA.LOG

RECENT.LOG

Recovery

Add or remove fields by clicking the plus and minus function buttons. Combinations of these fields conditions and values can be used to further drill down or return more results.

Search Logs

Refresh

Export

Advanced

Field	Condition	Value
Date/Time	is on or after	<input type="checkbox"/> Specific Dates 1 Month in the past
Building	is equal to	11122 - RECOVERIES2
Category	is equal to	Recovery
Username	is equal to	

Select 'Advanced' to see the following options:

Add or Remove columns to be displayed in the results panel list:

Search Logs

Refresh

Export

Advanced

Restrict To

Columns

Sort Order

Advanced

Available Columns

Filter

Id

Add >

< Remove

Displayed Columns

Date/Time

Log Level

Username

Description

Building

Category

Alter the sort order in the results panel list:

Search Logs

Refresh

Export

Advanced

Restrict To

Columns

Sort Order

Advanced

Available Columns

Filter

Building

Category

Id

Log Level

Username

Add >

< Remove

Sorted Columns

Date/Time

Newest First

Change the number of records returned (default is 1000):

Search Logs

Refresh

Export

Advanced

Restrict To

Columns

Sort Order

Advanced

Maximum Number of Records to Retrieve

1000

10

100

1000

10000

Unlimited

Click 'Export' to export results to Excel:

Logs						
Date/Time	Log Lc	Username	Description	Building	Category	
26/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Financial Statement 1112, Pages printed: 3	1112	Print	
26/10/2020	Info		Printing to EPSON XP-240 Series (redirected 5), With Custom Settings, Paper Source: Rear Paper Feed, Description: Quote Rejection 1112, Pages printed: 1	1112	Print	
26/10/2020	Info		Printing to EPSON XP-240 Series (redirected 5), With Custom Settings, Paper Source: Rear Paper Feed, Description: Quote Rejection 1112, Pages printed: 1	1112	Print	
26/10/2020	Info		Printing to EPSON XP-240 Series (redirected 5), With Custom Settings, Paper Source: Rear Paper Feed, Description: Quote Rejection 1112, Pages printed: 1	1112	Print	
23/10/2020	Info		Printing to StrataMax, Paper Source: Automatically Select, Description: Cheque 11122, Pages printed: 2	11122	Print	
23/10/2020	Info		Printing to StrataMax, Paper Source: Automatically Select, Description: Cheque 11122, Pages printed: 2	11122	Print	
22/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Pest Control 11122, Pages printed: 6	11122	Print	
22/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Pest Control 11122, Pages printed: 6	11122	Print	
22/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Pest Control 11122, Pages printed: 6	11122	Print	
22/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Pest Control 11122, Pages printed: 6	11122	Print	
22/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Pest Control 11122, Pages printed: 6	11122	Print	
22/10/2020	Info		Printing to StrataMax, With Custom Settings, Paper Source: Automatically Select, Description: Pest Control 11122, Pages printed: 6	11122	Print	

Sorting via the results panel is disabled and should be set in the Advanced filter screen.

Log Viewer | Saved Searches

'Saved Searches' are designed for convenience so that you can save a selection of fields, columns, and a specific sort order so that it can be loaded later. There is also a tool to assist with quick-finding fields of text information. Use the top right corner and enter text into this field to search. Click *Find First* or *Find Next* to locate results.

'Saved Searches' can also be set as the 'default' search for the selected screen. This means that the selection of fields, columns, and specific sort order will be the one chosen whenever the menu screen/icon is selected.

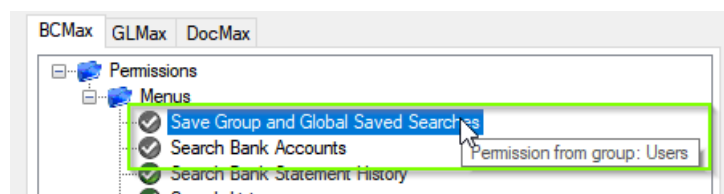
'Saved Searches' can be saved for the current user, globally (accessible to all users), or for a specific user group.

If a Saved Search is loaded/opened this will be noted at the top of the search screen.

Field	Condition	Value
Current Building		
Status	is not equal to	E-Finalised
Deleted	is equal to	<input type="radio"/> Yes <input checked="" type="radio"/> No

Saved Searches | Security Setup Permissions

A security permission will either allow or deny individual *Users* or *User Groups* access to create or delete a search. The permission is called 'Save Group and Saved Searches' under the 'Menus' category in **Security Setup**. You can also type the word 'Search' into the filter field and click the *Filter* button to see the permission.



If the *User* or *User Group* do not have the permission set to 'Allow' then the ability to save a search for all users or a user group will be inactive.

Save Search

Name: Global

☒ Available to current user only

☒ Available to users in a security group

☐ Available to all users

☐ Save as default

Save Close

Saved Searches | Set up a new Saved Search

1. Configure the required fields and click the *Refresh* button to display the required data.
 - Optionally click the *Advance* button to also configure the displayed columns, and specific sort order.
2. Click the *Refresh* button to display the data.
3. Click the *Save Search As* button, and the 'Save Search' window will appear.
4. Enter a 'Name'.
5. Select one of the three radio buttons, depending on your requirement:
 - *Available to current user only* will save the search for the current user only.
 - *Available to users in security group* will save the search for the *User Group* selected from the drop-down (this radio button is only available if you have the right permission, and the *User Groups* available in this list are limited to the *User Groups* that you are a member of).
 - *Available to all users* will save the search for all StrataMax users (this radio button is only available if you have the right permission).
6. Optionally tick the *Save as default* box to load this 'Saved Search' whenever the menu screen/icon is opened.

Saved Searches | Load or Delete a Saved Search

1. At the bottom of the screen, click the *Load/Delete Search* button.
2. In the 'Load Search' window, click the blue *Load* button to load the *Saved Search*, or click the red cross button to delete the *Saved Search*.
3. If you click the *Load* button, the 'Load Search' window will disappear, and the screen will refresh automatically and load the *Saved Search* data.
4. If you click the *Delete* button, a confirmation pop-up will appear; Click *Yes* to confirm the deletion.

When a Saved Search is loaded/opened, the Saved Search name will be noted at the top of the search screen.

Saved Searches | Edit a Saved Search

1. If the *Saved Search* you want to edit has been set as the default search, it should be on screen already, and you can proceed to the next step. Otherwise click the *Load/Delete Search* button.
2. In the 'Load Search' window, click the blue *Load* button.
3. Now make any changes required to the required fields, and optionally click the *Advance* button to

also configure the displayed columns, and specific sort order.

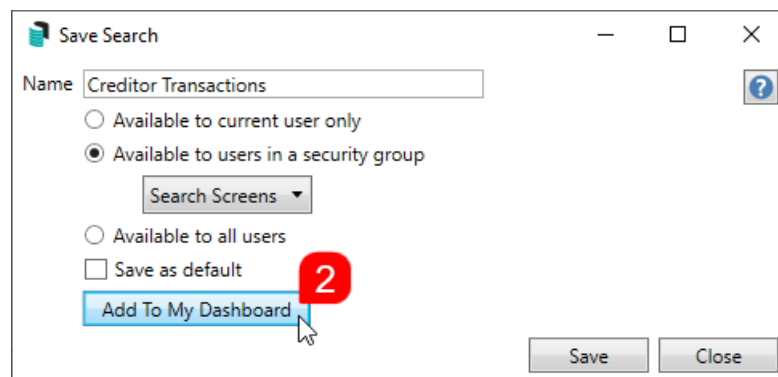
4. Click the *Refresh* button to display and check the data.
5. Click the *Save Search* button to save the applied changes.

Saved Searches | Add To My Dashboard

There is the option to add certain searches to your own *Dashboard*. This is limited to your own *Dashboard* only (you cannot add it to the *Dashboard* of another user or group), and only available in these specific 'Search' screens:

- *Search Office Bearers*
- *Search Bank Accounts*
- *Search Creditor Invoice Items*
- *Search Work Orders*
- *Search Quotes*
- *Search Building*
- *Search Inspections*
- *Search Levies*
- *Management Fees Report*

1. Follow the steps to set up a new Saved Search, or edit a Saved Search (see the two relevant sections above).
2. In the 'Save Search' window, click the *Add To My Dashboard* button.



3. The 'Dashboard Configuration' window will then appear.
4. The *Report* drop-down menu cannot be changed from 'Saved Search'.
5. The *Display Title* can be changed to whatever is required.
6. Choose the *Display Type* that is preferred. See *Display Types* for more information.
7. Tick *Show On Desktop* if preferred.
8. Depending on which *Display Type* was chosen, the fields for the different number values will change. Observe the *Preview* to assist with picking the right number values suited to the *Display Type*.

9. Click the *Save* button.
10. Back in the 'Save Search' screen, there are now buttons to *Edit Dashboard* and *Delete Dashboard*.
11. Click the *Close* buttons on any remaining screens.

Export and Print

Each search can be exported to Excel or produced as a PDF-style report, and the column display for these reports will be included.

- *Export*—If there are more than 1000 results, Check the *Advanced* tab / Advanced area to report the maximum. Click Export for an Excel report.
- *Print*—Check the cogwheel from the Report Distribution screen to change fonts and set the letterhead style. This print style will produce the report based on the column width. Click Print for a PDF-style report.

Refresh Export Advanced Saved Search: Creditor Transactions

Field Condition Value

Current Building is equal to Yes No

On Hold is equal to

Contractor Industry is equal to

218 records displayed

Building	Building Name	Reference	Paid Date	Paid	On Hold	Invoice Date	Invoice Amount	Invoice Number	Contractor Industry	Creditor Code	Creditor Name	Expense Code	Expense
		D0000164	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	30/07/2024	39.86			08200002		15020	MANAGE
		D0000163	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	30/07/2024	66.00			08200002		14605	LEGAL &
		D0000162	26/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	18/07/2024	2,654.65	3877987		08200192		14315	INSURAN
		D0000161	26/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	18/07/2024	32,548.66	3877987		08200192		14310	INSURAN
		D0000160	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	11/07/2024	176.00	12055	Accountant	08200202		12510	AUDITOR
		D0000159	30/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	22/07/2024	957.00	148		08200663		24610	LEGAL SE
		D0000158	05/08/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	19/07/2024	5,247.00	1003	Gardener	08200683		13905	GARDEN
		D0000157	05/08/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	19/07/2024	1,606.00	1004	Gardener	08200683		14455	IRRIGATI
		D0000156	24/07/2024	<input checked="" type="checkbox"/>	<input type="checkbox"/>	17/07/2024	148.30	1636	Handyman	08200541		13950	GENERAL

Edit Creditor View Creditor Contact Print Load/Edit/Delete Search Save Search Save Search As Close

Examples of Searches for Dashboard

The below are some examples of saved searches that can be used as a dashboard to either prompt based on particular dates or to provide quick access to information & reporting. Examples are reliant on fields being populated with data and information as part of your processes and your particular setup of Restrict To, Display Columns and Sort Order may vary to suit your requirements.

Last AGM where minutes have not been sent (Search Buildings)

Restrict To:

Field	Condition	Value
Building Name	starts with	
AGM Last Meeting Date/Time	is on or before	<input type="checkbox"/> Specific Dates 2 weeks in the past
AGM Last Meeting Minutes Sent	is empty	

Displayed Columns:

Displayed Columns

Building Number
Building Name
Account Manager
AGM Last Meeting Date/Time
AGM Last Meeting Minutes Sent

Assigned Team Members (Search Buildings)

Restrict To: No requirements however you may filter by Account Manager for example

Displayed Columns:

Displayed Columns

Building Number
Building Name
Account Manager
Account Manager Assistant Name
Strata Finance Manager Name
Asset Manager Name

Term Deposits maturing in next 30 days where no instruction has been provided (Search Bank Accounts)

Restrict To:




Field	Condition	Value
Building Number	is equal to	
Status	is not equal to	Removed
Account Code	is not equal to	012 - CASH AT BANK
TD Maturity Date	is in the next 30 days	
TD Renewal Instruction	is empty	

Displayed Columns:

Displayed Columns
Bank
Account Number
Building Number
Building Name
Account Manager
Bank Account Name
TD Maturity Date
TD Interest Rate
TD Start Date
TD Renewal Instruction

Creditor Invoices Awaiting Invoice Hub Approval & dated more than 1 month in the past (Search Creditor Invoice Items)

Restrict To:



Field	Condition	Value
 Invoice Hub Status	is equal to	Uploaded 
 Invoice Date	is on or before	<input type="checkbox"/> Specific Dates <input type="text" value="1 Month in the past"/>

Displayed Columns:

Displayed Columns
Building Number
Building Name
Reference
Invoice Date
Invoice Amount
Invoice Number
Invoice Hub Status
Creditor Code
Creditor Name
Expense Code
Expense Name

Creditor Invoices on hold & dated more than 1 month in the past (Search Creditor Invoice Items)

Restrict To:

Field	Condition	Value
 Invoice Date	is on or after	<input type="checkbox"/> Specific Dates <input type="text" value="1 Month in the past"/>
 On Hold	is equal to	<input checked="" type="radio"/> Yes <input type="radio"/> No





Displayed Columns:

Displayed Columns

Building Number
Building Name
Reference
Invoice Date
Invoice Amount
Invoice Number
On Hold
Invoice Hub Status
Creditor Code
Creditor Name
Expense Code

Inspections due in next 30 days (Search Inspections)

Restrict To: setting the category to specific values allows dashboards specific to inspection types.

 Field	Condition	Value
 Category	is equal to	Sinking Fund Forecast 
 Next Due	is in the next 30 days	

Displayed Columns:

Displayed Columns

Building Number
Building Name
Category
Period
Next Due
Last Due
Inspected By Code
Inspected By Name
Result
Result Rating

Identify Creditors with no Compliance Code that have had recent activity

Restrict To:

 Field	Condition	Value
 Compliance Short Name	is empty	
 Last Activity	is in the last 7 days	

Displayed Columns:

Displayed Columns

Building Name
Building Number
Creditor Code
Creditor Name
Balance
On Hold Total
Compliance Short Name
Compliance Long Name