

Bing EasyPost & BingMail

Last Modified on 24/03/2026 3:24 pm AEST

EasyPost (Bing) is a separate application that is integrated with StrataMax. The following article provides information about how to configure StrataMax to use the 'EasyPost API'. Bing acts as a virtual printer for printing levy and arrears notices, as well as correspondence sent from **Merge Letters** or reports using Report Distribution, including distribution of notices and minutes from **Meeting Hub**. For installation of the software and to troubleshoot specific areas of Bing please use the below details to contact Bing directly:

- Mail Help webpage: <https://help.bingmail.com.au/>
- Email Address: customerservice@bingmail.com.au
- Phone Number: 1300 309 800

There is no need to include a merge or cover letter with address merge fields, as the BING API Printer uses the recipient data from Report Distribution exactly as displayed on screen. This is confirmed on the Preview screen, prior to distributing.

Bing EasyPost API

StrataMax can be configured to use the Bing EasyPost API when printing levies, correspondence, or reports from Report Distribution / Merge Letters. When enabled, StrataMax groups all levy notices and related documents for each building and uploads them to the BingMail Customer Portal for review. Including all documents in Report Distribution ensures accurate filing to DocMax and complete logs.

The BingMail Customer Portal automatically detects recipient addresses and combines all documents for the same recipient into a single envelope, reducing postage costs. You can find further information regarding the BingMail Customer Portal on their [Bing Customer Portal page](#). For additional information please contact the Bing Customer Service department.

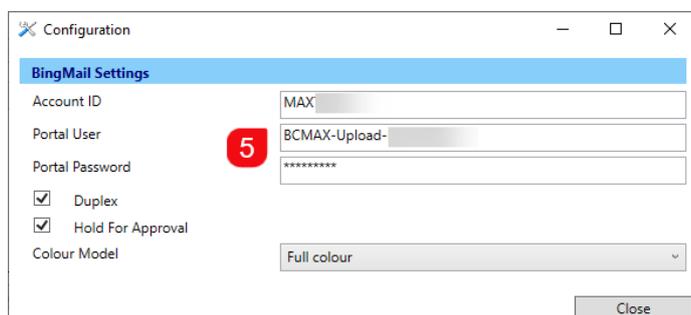
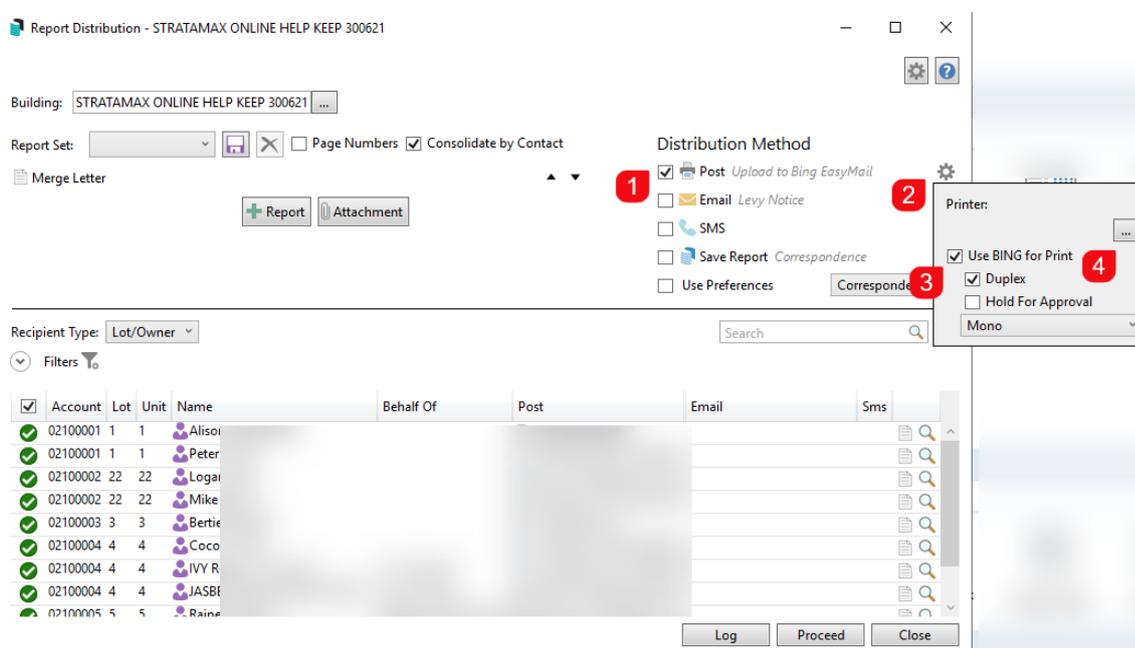
To configure StrataMax to use the Bing EasyPost API, you will first need the below Bing EasyPost credentials, which you can obtain directly from Bing:

- Account ID
- Portal Account Username
- Portal Account Password

Bing EasyPost Configuration & Printer Setup

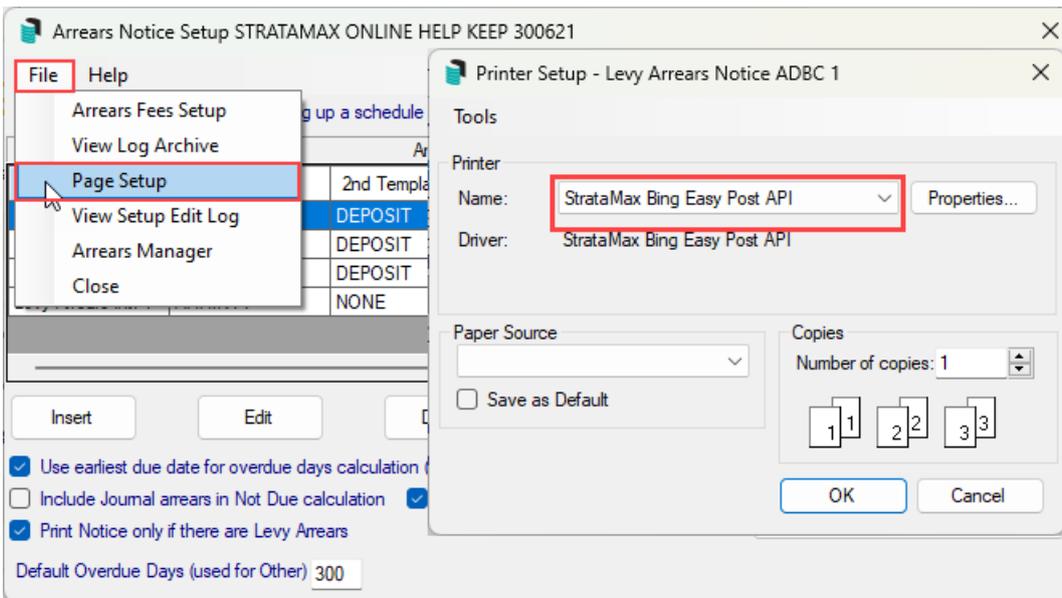
Configure StrataMax to use the BingMail EasyPost API to upload the documents. Then the 'Use BING to Print' option should be selected in the *Printer Setup*.

1. Select Post as the Distribution Method.
2. Select the settings cogwheel.
3. Tick 'Use BING for Print'.
4. Select the ellipses button.
5. Enter the BingMail settings as supplied above.
6. Close.



Levy Arrears Notice Printer Setup

Select each notice in the schedule and apply - File / Page Setup / Select *StrataMax BING Easy Post API* printer. (Current till moved into Report Distribution - coming soon).



Bing EasyPost API Troubleshooting

Use the [Report Distribution Log](#) to review the progress of the issued reports and resume or reissue as required.

Bing EasyPost API Log Viewer

When a mailing is distributed from StrataMax, [Log Viewer](#) will contain information in the *ExternIntgn* category for confirmation. If there is an error, such as incorrect BingMail Settings credentials, the information will be available in the *Reports* category. The screenshots below confirm what these look like.

Log Viewer category: ExternIntgn and confirms successful distribution.

Date/Time	Log Level	Username	Description	Building	Category
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:49 PM	Info		Raised charge for SentEmail		Recovery
30/10/2024 6:38:47 PM	Trace		EasyMail session ending T4VTHV		ExternIntgn
30/10/2024 6:38:47 PM	Trace		EasyMail upload started of size 2.6 MB in session T4VTHV		ExternIntgn
30/10/2024 6:38:47 PM	Trace		EasyMail session started T4VTHV		ExternIntgn
30/10/2024 6:38:20 PM	Info		Raised charge for GeneralPrinting		Recovery

The first 6 digits are the mailing ID that can be located on the Bingmail Portal.

https://portal.bingmail.com.au/bingmail_mailing_search

Bing HOME ACCOUNT MAILINGS REPORTS UPLOAD DOCUMENTS VERIFY ADDRESS LOG OUT

Levy Notice	01 Oct 2024 16:51	X7C	1	\$1.75
Levy Notice	01 Oct 2024 16:10	86Y	3	\$5.25
Levy Notice	01 Oct 2024 16:06	T8H	1	\$1.75
Levy Notice	01 Oct 2024 16:05	J2J	1	\$1.75
Levy Notice	01 Oct 2024 15:52	9HD	1	\$1.75
Levy Notice	01 Oct 2024 15:45	TR6	2	\$3.50

Subject/Title: Levy Notice
Department: [Redacted]
Purchase Order: [Redacted]
User: BCPMAX UPLOAD [Redacted]
Customer Email: [Redacted]
Terminal ID: [Redacted]
Options: dlvs=Regular,forced-duplex
Status: Lodged [02.10.2024 15:46 AEST ID: [Redacted]]

Mailing ID: TR6 [Redacted]
Received: 01 Oct 2024 15:45
Profile: [Redacted]
Colour Model: Black & White
Duplex: Yes
Delivery Type: Regular

Letters: 2
Postal: 2
Email: 0
SMS: 0
Fax: 0
BpayView: 0
Pages: 2
Impressions: 2
Submitted: 0
Lodged: 2

Select All on Page Clear selection

Index Pages Address

<input type="checkbox"/>	1	1	[Redacted]	Actions
<input type="checkbox"/>	2	1	[Redacted]	Actions

Select All on Page Clear selection

Log Viewer category: Reports confirms if there are any errors with the distribution.

Search Logs

Refresh Export Advanced

Field **Condition** **Value**

Date/Time is on or after Specific Dates 1 week in the past

Username is equal to michelle

Description contains excep

2 records displayed

Date/Time	Log Lev	Username	Description	Building	Category
05/06/2024 11:43:15 AM	Error	michelle	System.Net.WebException: The remote server returned an error: (401) Unauthorized. at System.Net.HttpWebRequest.GetResponse() at StrataMax.App.UI.BCMaxModules.ExternalIntegration.BingEasyMail.BingReportUploader.GetRequest(String uri) in C:\Agents\... at StrataMax.App.UI.BCMaxModules.ExternalIntegration.BingEasyMail.BingReportUploader.StartSession() in C:\Agents\Agent66... at StrataMax.App.UI.BCMaxModules.ExternalIntegration.BingEasyMail.BingReportUploader.Upload() in C:\Agents\Agent66B\w... at StrataMax.App.UI.BCMaxModules.ReportDistribution.PublishProvider.PublishBingEasyMail.Publish() in C:\Agents\Agent66B\... at StrataMax.App.UI.BCMaxModules.ReportDistribution.PublishProvider.PublishBingEasyMail.Publish() in C:\Agents\Agent66B\... at StrataMax.App.UI.BCMaxModules.ReportDistribution.PublishProvider.PublishProviderBase.RunPublish() in C:\Agents\Agent66...		Reports
05/06/2024 11:40:14 AM	Error	michelle	System.Net.WebException: The remote server returned an error: (401) Unauthorized. at System.Net.HttpWebRequest.GetResponse() at StrataMax.App.UI.BCMaxModules.ExternalIntegration.BingEasyMail.BingReportUploader.GetRequest(String uri) in C:\Agents\... at StrataMax.App.UI.BCMaxModules.ExternalIntegration.BingEasyMail.BingReportUploader.StartSession() in C:\Agents\Agent66... at StrataMax.App.UI.BCMaxModules.ExternalIntegration.BingEasyMail.BingReportUploader.Upload() in C:\Agents\Agent66B\w... at StrataMax.App.UI.BCMaxModules.ReportDistribution.PublishProvider.PublishBingEasyMail.Publish() in C:\Agents\Agent66B\... at StrataMax.App.UI.BCMaxModules.ReportDistribution.PublishProvider.PublishProviderBase.RunPublish() in C:\Agents\Agent66...		Reports