

# TaskMax Periodic & Future Orders

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This article covers *Periodic Work Orders* and *Future Work Orders* in the **TaskMax** menu. Periodic work orders are recurring contracts, which have a frequency, a recurrence pattern and may have a finish date.

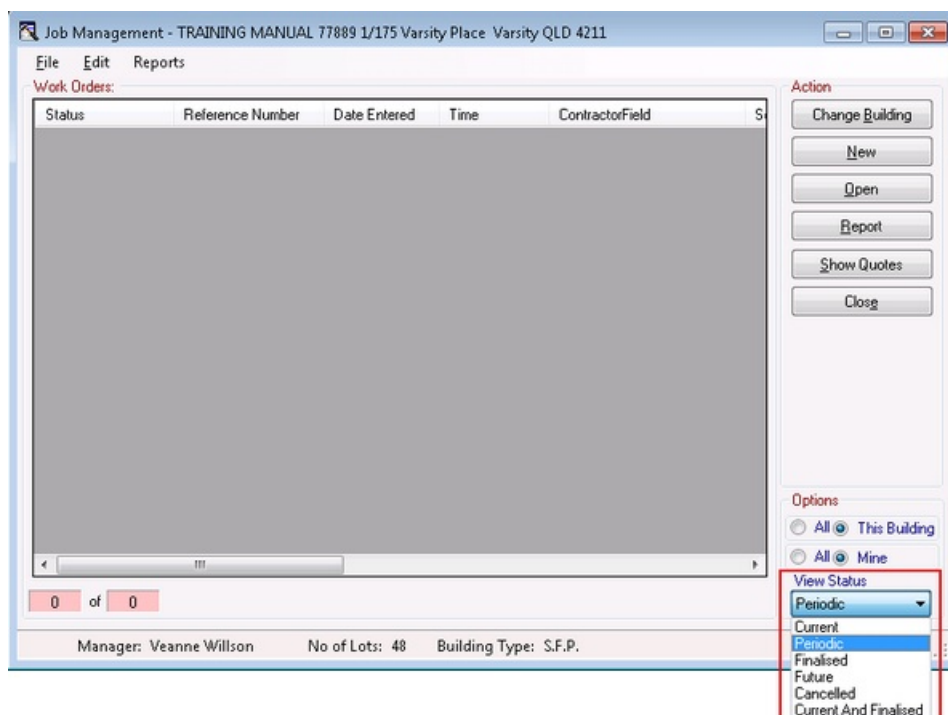
Future work orders are simply work orders that will not be processed and issued until the next process date.

Periodic and future work orders must be processed manually - they are not processed automatically in the system.

## Creating Periodic and Future Work Orders

These steps cover the creation of periodic and future work orders. Although the screenshots reflect the periodic work orders, the process is exactly the same for future work orders.

1. Open the **TaskMax** menu and select the required building.
2. In the *View Status* section on the bottom right hand side of the screen, click on the drop-down menu and select *Periodic/Future*



- Click the *New* button and proceed to enter all details just like when creating a regular work order, but don't click *Save* or *Close* yet - click the *Edit Periodic/Edit Future* button.

The screenshot shows a software window titled "Job Management - TRAINING MANUAL 77889 1/175 Varsity Place Varsity QLD 4211". The interface includes a menu bar (File, Edit, Reports) and a main form area. The form is divided into several sections:

- Entry:** Status: F-Periodic, Ref No, Date: 10/02/15, Time: 07:22, Job Managed By: vwillson.
- Originator:** John Smith, 111 Originator St, Varsity Pde Qld 4545. Includes fields for Tel H (0755757422), Mob, and Email (training@stratamax.com).
- Contact:** John Smith, Home Tel (0755757422), Work Tel, Mobile, and Unit No.
- Job:** Subject: Cleaning, Job Description: Empty bins, clean common areas.
- Property Affected:** Common Property, Location at Site: Front and Rear, Urgent: .
- Dates:** Start: 10/02/15, Finish: 10/12/15.
- Contractor:** 08200002 Training Manager, Tel W (07 5575 7422), Fax, Email (accounts@stratamax.com).
- Other:** Insurance Claim, Service Fee, Bill Lot Owner, Notify Manager, Email Copy to, Don't Print Order on Issue, Extra Attachments.
- Invoice:** Bank A/c: \$7262.43 O/D: \$0.00.
- Amount:** Quoted, Invoice No., Date, Details: Cleaning, OK to pay?, Doc ID, Service Fee.

On the right side, there is an **Action** panel with buttons: Save, **Edit Periodic** (highlighted with a red box), Request Quote, Delete, Close Entry, Quotes, and Notes. The status bar at the bottom shows: Manager: Veanne Willson, No of Lots: 48, Building Type: S.F.P.

- If creating a periodic work order, the *Periodic Work Order* window appears where the following details must be entered:
  - Select the *Frequency* of the job.
  - The *Periodic Factor* is optional and can be used to alter the recurrence pattern of when the work order will be processed. For example, for a work order to be processed once every two months, the frequency should be *Monthly* and Periodic Factor will be 2.
  - Enter the *Start Date*.
  - Enter number of *Days to Complete* if required.
  - Enter the *Finish Date* if applicable.
  - Enter *Next Process Date*. This is the date that the system will observe each time any periodic or future work orders are processed to determine whether or not this work order will be issued.
  - Click *OK*.

Period Work Order

Frequency: Monthly

Periodic Factor: 2

Start Date: 10/02/15

Days to Complete: 3

Finish Date: 10/12/15

Next Process Date: 10/03/15

OK Cancel

Entry Assistant  
Select from list

Overwrite

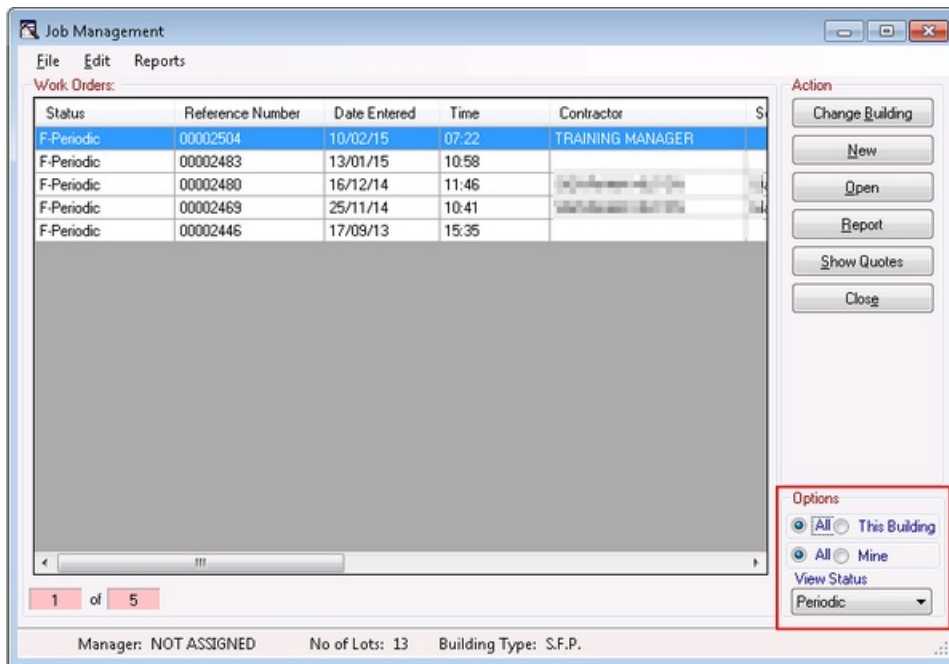
5. If creating a future work order, the *Enter Future Process Date* window appears, where the next *Process Date* is entered.
  - TaskMax will observe this date each time any periodic or future work orders are processed to determine whether a work order will be issued on the day.
6. Back in the *Work Order* details screen, click *Save*, then *Close Entry*.
  - Now in the list of work orders, the *Status* will be 'F-Periodic' or 'H-Future'.

## Processing Periodic & Future Work Orders

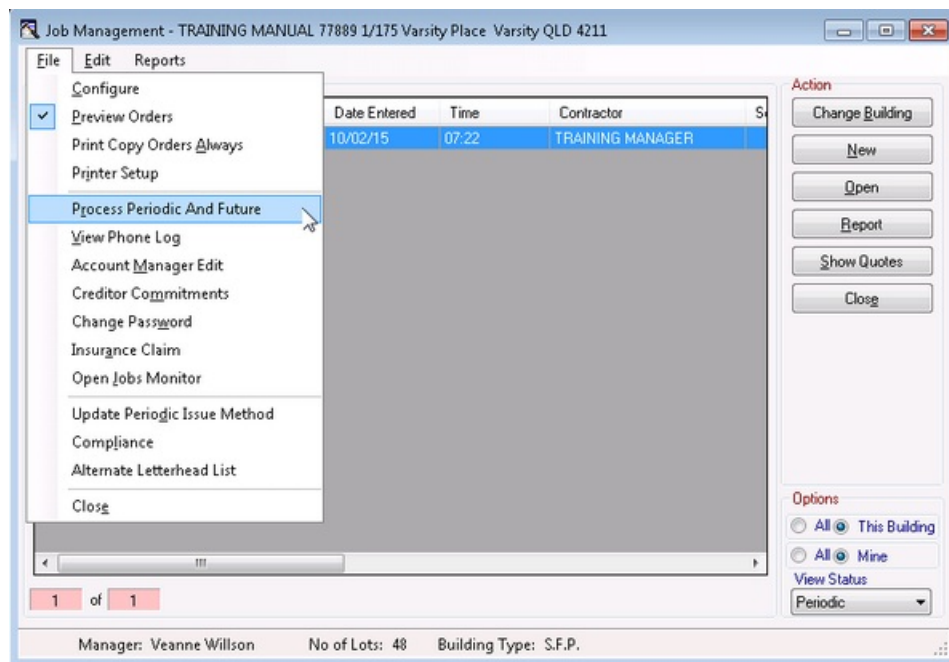
The periodic work orders need to be processed manually on a regular basis as they are not processed or issued automatically.

It is the *Next Process Date*, which TaskMax will observe each time any periodic or future work orders are processed to determine whether a work order will be issued on the day. I.e. the date must be either today's date or before. Once that work order has been issued, TaskMax will wait for the next work order in the sequence.

1. Open the **TaskMax** menu and select the required building.
2. To view any periodic or future work orders, the *View Status* drop-down menu in the bottom right will need to be changed appropriately.



3. Click *File > Process Periodic and Future*.



4. Any relevant work orders will be issued, using the creditor's preferred method, which has been configured in the **Creditor Maintenance** menu.