Status Report

Last Modified on 13/01/2025 4:14 pm AEST



The instructions in this article relate to the *Status Report*. The icon may be located on your *StrataMax Desktop* or found using the *StrataMax Search*.

A Status Report produces relevant information about a building for a set period, with frequency configuration for monthly or quarterly. This report can be sent to *Office Bearers* using their contact preferences and will be automatically created for DocMax, ready to be uploaded to the *StrataMax Portal*. It can include payments drawn, receipts received, the bank account balance (based on the operating account and investment accounts set up for a fund in split bank setup) and owner roll changes. The bank statement, including any term deposit report and financial statements, are the standard reports included. Further reports in *Report Distribution* can be added for standard issuing as outlined below. If charging for the distribution of this report is set via *Disbursements*, this report will create the TRMax fee based on what is configured in that area.

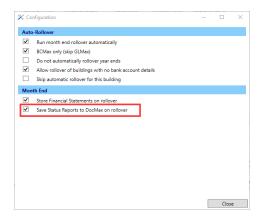
Reviewing the available reports is recommended before sending/saving the automated reporting version of the *Status Report* for the first time.

Security Setup

Access to this menu is held within Security Setup under the Status Report menu category.

Automation of Status Report

The status report is set to save to DocMax from the *Rollover Configuration* by <u>default</u> and will use the DocMax Profile called *Monthly Status Reports*. This setting is recommended for auto-storing this report.



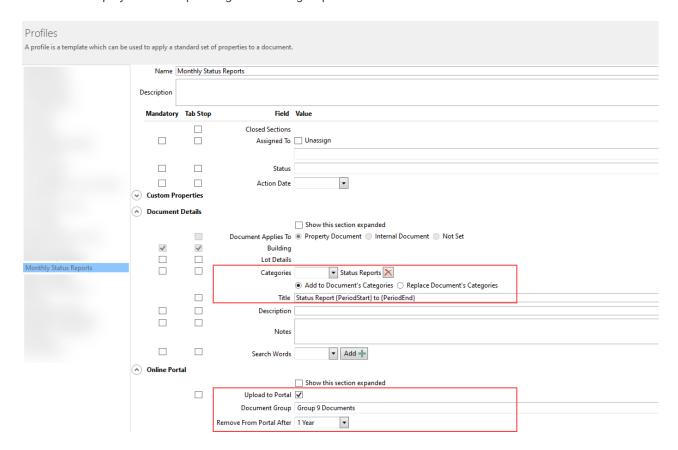
Distributing Status Reports now uses the report distribution interface. Some benefits of this change include adding additional reports from Stratamax as part of the Status Report, such as Aged Balance or any of the

reports available in Report Distribution. There is also functionality that includes additional attachments from DocMax, such as newsletters and processes for all buildings. The standard Bank Transaction Report can also be used to report on investment accounts, as outlined below. The current configuration of these standard reports will be migrated.

DocMax Profile Configuration

The available profile is called *the Monthly Status Report* and will include the document category, expiration date, internet group, and report period previously set via the Status Report configuration area. This profile can be reviewed in *DocMax* via the Administration tab and will be applied in the Report Distribution window.

Generally, this report is available only for the Committee for the Portal. Refer to these instructions to enable **DocMax** to display the corresponding document group.



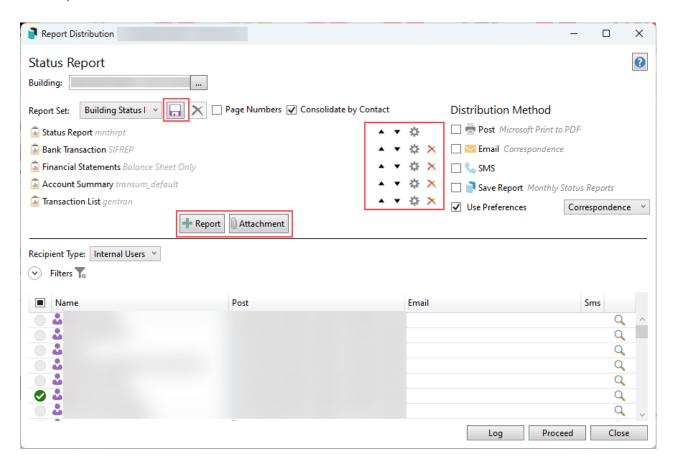
Configuring automated Status Report for portal

This section covers the configuration for the Status Report. When using the automation of 'Save Status Reports to DocMax on Rollover' as outlined above, the configured reports will upload to the Portal automatically without the requirement to complete any processes. If additional reports or attachments are to be included, these can also be included.

- 1. Search or select Status Report.
- 2. The cogwheel accesses each report's configuration settings, which should be reviewed before generating a Status Report and additional attachments for the first time. Click the + Report or Attachment button to

add any additional reports/ attachments for inclusion in the Status Report.

- Bank Transaction select the Report Period to align the statement data included with the report. For example, the Last Status Report Period is suggested for Quarterly reporting.
- Financial Statements select the format desired for this report. This will be the standard set of financials. For additional reports, click the + Report button to add—for example, Account Summary or Transaction List.
- 3. Click the Save icon to save configuration/ additional reports or documents as the default for future Status Reports.



Manually generating a Status Report

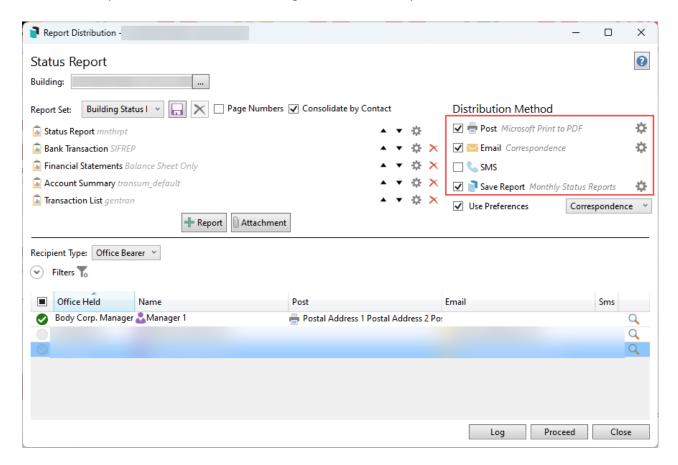
It is recommended that the automated report distribution method be used, which will upload these to DocMax using the set profile. However, if a status report is required to supersede an existing report, it can be produced using the steps below. This process will require a recipient to distribute the report, which can affect the address title on the report.

If a prior period has not been completed and is required for reporting, alternatives must be considered using the Report Distribution screen. Refer to the FAQ below on how to manage these scenarios.

- 1. Search or select Status Report.
- 2. If multiple buildings are required, use the Building ... button and tag the required buildings.
- 3. Review the list of reports included, and if required, click the + Report or Attachment buttons to add

additional documents.

- 4. Click the Save icon if these are to a standard set of reports included with each month's status report.
- Review the Save Report area for DocMax and check/ select the Profile set. This profile will be used for any
 Online Portal upload settings. It will also need a recipient tagged, such as the Body Corporate Manager
 record.
- 6. Click Proceed.
- 7. From the preview window, click Proceed again to finalise the report.



Configuration

Status Reports

Report Roll Changes As Well As New Entries (Global)

This option will add changes to the roll and new entries. If the property has just been set up, it will include all owners as new entries, but these will not be included in the following report.

Status Report Title (Global)

Use this field to adjust the wording used for the report's title.

Include Receipts (Global)

Receipts will be included in the report.

Exclude Account Codes (Global)

This will allow for a drop-down selection, and specific account codes can be tagged to exclude from the report data. An example of this may include Banking Transaction Fees. If this is applied and the *Financial Statements*

use the Account Summary, this should be reviewed and set to exclude the same account similarly.

Current Building

Quarterly Reports Only (Building)

When selected, this enables specific buildings to create quarterly reports while keeping all the other buildings set to a monthly report. This individual building setting will need to be set for each building, which requires quarterly reports, which will be produced each quarter based on a building's financial year.

Default Office Bearer Recipients

This section is for selecting the default *Office Bearers* (Global) that should receive the Status Report. You can also configure this for each office bearer, in a specific building by opening the *Office Bearers* screen, editing the office bearer, and selecting an option from the *Status Reports* drop-down menu. Office bearers who hold multiple positions will be tagged in the recipient window based on the included position.

Template

Use Override Letterhead (Global)

If multiple letterheads are available, ticking this will allow the letterhead to be selected from the field below and set which one is to be used when producing the Status Report.

Template (Global)

Use this area to change the template that the Status Report outputs with.

Bank Transaction Report Configuration

Include Primary Account (User)

Tick this setting to include the main operating account.

Include Investment Accounts (User)

Tick this setting to include any investment accounts. Statement data must be available to report with and does not include any accounts set in Other Investment Accounts in *Process Bank Statements*.

Report Period (User)

This will control the bank transaction reporting period, which can be set to the last month, the current year or the last status report period.

Hide Bank A/c No. On Attached Statement (Global)

The bank account number will be excluded if you attach the bank transaction report to the status report.

Template

Template (Global)

There is only one template available for selection and display here.

Financial Statements Configuration

Report Date (User)

This can include either the last month, current month, old year or current and old year periods.

Display (User)

Both sub heading areas must apply the Account Maintenance setup to use this setting.

Sub Headings Reports Report.

Sub Headings Report as Header.

Budget (User)

Print Variation Totals.

Show Budget Variance Inverted.

Show Rate per Entitlement.

Template

Use Override Letterhead (Global)

If multiple letterheads are available, ticking this will allow the letterhead to be selected from the field below and set which one is to be used when producing the Status Report.

Template (Global)

Use this area to change the Financial Statement template.

Recipient Filters

Several options exist for filtering recipients. Expand the filter section from the Recipient Type to see these options, and these are used in conjunction with the *Office Bearer* setup.

- Include Owner of Lot Includes owners who are valid Status Report recipients.
- Include Non-Owners This includes non-owners who are valid Status Report recipients.
- Status Report Recipients Includes all valid Status Report recipients

The Office Held selections will default to the ones set in Status Report Configuration but can be manually set to include other positions if required.



Email Template

The email template can be set using these instructions, and if *No Email Signature* is required, it can be selected from the email cogwheel in the Report Distribution screen.

Distributing the Status Report

The Report Distribution process will be used to distribute the **Status Report** to the required **Office Bearer** recipients. It is similar to a lot-specific report, just for a different group.

FAQ - Status Report

Q. What do we do if a Status Report not generated for a prior period is missing?

A. A similar style of additional reports must be created to address the missing reporting period. This will need to be done for each required plan, and the report will include a recipient title. It would be recommended that once the reports have been finalised with a set, they be distributed to the Body Corporate Manager recipient.

- 1. Create a *Bank Transaction Report* attachment, completing the start and end date fields for reporting. Print this to the screen and save it to *DocMax*.
- 2. Search or select *Merge Letters*.
- 3. Cancel the Report Selection screen. Click Attachment.
- 4. Use the *DocMax* Search and enter *Financial Statements*. Locate the period required for reporting and click Select Document.
- 5. Click the Attachment button again and search for the Bank Transaction report. Click Select Document.
- 6. Check the distribution method, including the Save Report (DocMax), and ensure a profile is set to upload to the portal.
- 7. Using the suggested Recipient type, tag only the Body Corporate Manager record and click *Proceed* to preview the report.
- 8. Click Proceed from the preview window to finalise the distribution.
- Q. How do we access old saved Status Reports?
- A. Previously generated Status Reports will be available in **DocMax**. To retrieve a report copy, use a search to refine by category or building. These reports must have been generated in the past, and if they were not done, alternative reporting will need to be considered to create a report set similar to a Status Report using the steps in the above Q&A.
- Q. We use the Quarterly reporting style, and when producing the report, it is blank; why is this, and how do we see the current report?
- A. Quarterly reports will be available in the preceding month of that particular quarter and will be produced when previewed. If the specific month does not fall into that quarterly cycle, it will not display a report, and **DocMax** can be referred to for the previous quarterly report.