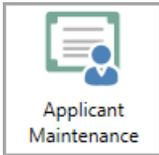


Applicant Maintenance

Last Modified on 29/07/2025 11:27 am AEST



The instructions in this article relate to **Applicant Maintenance** (formerly known as **Certificate Applicants**). The icon may be located on your *StrataMax Desktop* or found using the *StrataMax Search*.

Add/Change/Delete

Recording an applicant's contact details allows that contact information to be used in the various areas where these records are used. When the business category has been nominated, these applicant records can be used in places like **Certificates**, **Legal Action** and **Insurance**. The same contact that may be used in this area can also be added to other areas like **Creditor Maintenance** to allow invoices to be paid.

Adding a contact to Applicant Maintenance

1. Search or select **Applicant Maintenance**.
2. Click *Add/Change/Delete*.
3. Click *Add New*.
4. Click *Create/Select Contact*.
5. Search for an existing record using the search bar, and if there is no contact available, click *Create Contact*.
6. Complete the required field information. Entering as much information as possible will allow this contact to be used in other areas, e.g. **Creditor Maintenance**.

Contact Details

Name: Applicant Maintenance

Type: Company

Reference Name: Applicant Maintenance

Address Title (1): Applicant Maintenance

Address Title (2):

Letter Title: Applicant Maintenance

Australian Business Number: 19132084989

Australian Company Number:

Postal Address

19 Applicant Maintenance St Residential/Business

SUBURB NSW 2000

Phone

029876215 Business

Email Address

insurance@insurance.com All

Bank Account

BSB	Branch	Account Number
184-446	Brisbane	987654321

Website

Delivery Preferences

Correspondence	<input type="checkbox"/> Send by post	<input checked="" type="checkbox"/> Send by email
Levy Notice	<input type="checkbox"/> Send by post	<input checked="" type="checkbox"/> Send by email
Utility Bill	<input type="checkbox"/> Send by post	<input checked="" type="checkbox"/> Send by email

Cancel Save

7. Click *Save*.

8. From the *Debtor Maintenance* window, assign the *Business Category*. This will assist with populating the relevant contacts in the nominated areas.

The screenshot shows a window titled "Debtor Maintenance" with the following fields and content:

- Code:** 02100004
- Description:** Applicant Maintenance
- Change Contact:** A button above a contact card.
- Contact Card:**
 - Name:** Applicant Maintenance
 - Address:** 19 Applicant Maintenance St, SUBURB NSW 2000
 - Email:** insurance@insurance.com
 - Phone:** 029876215
 - Info Icon:** A blue 'i' icon in the top right corner of the card.
- Comments:** An empty text input field.
- Business Category:** A dropdown menu with "Insurance" selected.
- Reference:** An empty text input field.
- Buttons:** "Notes", "Save", and "Cancel" buttons at the bottom right.

9. Add any *Comments* or *References*. Click *Save*.

Notes can be added by clicking the Notes button.

Editing a contact in Applicant Maintenance

The below steps can be used to edit an existing contact from Applicant Maintenance. Please note that any updates to this contact that may be used in other areas will be updated in all areas where this contact is used.

1. Search or select ***Applicant Maintenance***.
2. Click *Add/Change/Delete*.
3. Use the search bar to enter the contact name or scroll through the records to locate the contact that requires changing.
4. Click the pencil icon to edit the information. Update any of the *Debtor Maintenance* field information.
5. If the contact requires updating, click the blue *i* icon and *Edit*.
6. Update the information as needed.
7. Click *Save*.

Delete a contact in Applicant Maintenance

Deleting contacts from Applicant Maintenance can be done using the steps below.

1. Search or select ***Applicant Maintenance***.
2. Click *Add/Change/Delete*.
3. Use the search bar to enter the contact's name or search the records to locate the contact.
4. Once located, click *Delete*.

5. Click *Yes* to message: Are you sure you want to delete this account?

Certificate Issued Report

The Certificate Issued report will detail all certificates issued for the selected lots. This report can be used to ensure any certificates issued have been billed and can also be helpful to keep a record of the certificates issued.

1. Search or select ***Applicant Maintenance***.
2. Click *Certificates Issued Report*.
3. Tag the Applicant.
4. In the *Limits* tab, set any limits if required.
5. In the *Conditions* tab, set any conditions as required.
6. Click *Change Building* and select the buildings to be included in this report.
7. Click *Proceed*.
8. Click *Print* to print the report, or click *Export* to export to Excel.

Print Applicant List

An applicant list is available in either a PDF-style or Excel report, and will include all of the contacts from the Applicant Maintenance area.

1. Search or select ***Applicant Maintenance***.
2. Click *Report*.
3. From the Applicant Master List window, set for Screen (PDF) or Excel for an Excel worksheet.
4. Select the *Select Codes* to tag applicants or *Business Category* if required for a specific type.
5. Click *OK*.
6. Save Report as needed.

Purge Old Certificate Applicants

The following process will delete all records of certificates printed up to and including the specified date.

1. Search or select ***Applicant Maintenance***.
2. Click *Purge Old Records*.
3. Type in the last date for record clearance then click *OK*.
4. When asked: Records up to and including [the date typed] will be deleted. OK? click *Yes*.

Label Printing

1. Search or select ***Applicant Maintenance***.
2. Click Label Printing.
3. To remove any duplicated addresses for multiple certificate applicants, click *Remove Duplications*.
4. Tag the applicants to include in this label print. If none are tagged then all applicants will be selected.
5. Select the report order.
 - Code Number Order
 - Alphabetical Order
6. Click *Proceed*.
7. Set label options as you prefer.
8. Click *Print*.

Word Data Files

Word Data files are no longer available, and ***Merge Letters*** should be used for document and merge field applications.